



NEURAA INTELLIGENT SYSTEMS PRIVATE LIMITED
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To
SV TEXTILES

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PRO-000028

Akil

Date: 2026-10-10
Open Till: 2026-10-10

#	Item	Qty	Rate	Tax	Amount
1	Touchscreen standee (smartMirror) • Windows 11 15 10th gen 256 SSD 8GB RAM • 55" Portrait Touch Display with 10-Point Multi-Touch • 4K AI Camera (1080p @ 60 fps) for Accurate Body Tracking • AI Virtual Try-On with Real-Time Outfit Visualization • Cloud-Based Admin Dashboard for Catalog & Analytics • In-Store Advertising, Custom Branding & Remote Updates • Free Cloud Storage for up to 35,000 Products • Minor Customizations at No Extra Charge	5	1,50,000.00	GST 18.00%	7,50,000.00
2	Virtual Tryon • Virtual Try-On Generations (unlimited) • Admin Dashboard Access • Analytics & Usage Insights • Cloud Hosting & Maintenance Included • Email / Remote Support • Additional Try-On Generations Available as Top-Up	5 unlimited Package	40,000.00	GST 18.00%	2,00,000.00
Sub Total					₹9,50,000.00
GST (18.00%)					₹1,71,000.00
Total					₹11,21,000.00

Total in Words: Eleven Lakh Twenty One Thousand Rupees Only/-

Terms & Conditions

Payment Terms

The full standee amount must be paid in advance before manufacturing, delivery, and installation.

All payments must be made as per the agreed schedule. Delays in payment may result in postponement of delivery, installation, or temporary suspension of services.

Subscription Commitment

The Try-On software subscription is subject to a minimum commitment period of 3 months from the date of activation.

Subscription fees are payable as per the selected plan and are non-refundable during the minimum commitment period.

Warranty

The kiosk includes a 1-year warranty covering manufacturing defects and hardware malfunctions under normal usage conditions.

Service Support

1 year of service support will be provided from the date of installation.

Support includes remote assistance and basic troubleshooting.

On-site support, if required, may be chargeable depending on location and issue type.

Installation & Deployment

Installation will be carried out by our technical team.

The customer must ensure proper space, power supply, and internet connectivity before installation.

Any delay due to site readiness will not affect the agreed project timeline or payment terms.

Onboarding & Setup

Initial onboarding, including bulk dress uploads and catalog setup, will be handled by our team.

Additional uploads, photoshoots, or major catalog modifications after onboarding may be subject to additional charges.

Try-On Usage Policy

Monthly Try-On generation limits will apply based on the selected subscription plan.

Additional Try-On generations can be purchased once the monthly limit is reached.

Unused Try-On balances will be carried forward to the next month and remain valid within the active subscription period.

Software & Subscription

The Smart Mirror operates on a subscription-based software platform.

Continued access to software features, updates, and enhancements is subject to timely payment of applicable subscription fees.

Maintenance & Care

The customer is responsible for maintaining the kiosk in good physical condition.

Any damage resulting from misuse, negligence, accidents, or unauthorized modifications will not be covered under warranty.

Downtime & Liability

While we strive to provide maximum system uptime, temporary downtime may occur due to maintenance, upgrades, or unforeseen technical issues.

The company shall not be liable for any indirect, incidental, business, or revenue losses resulting from service interruptions.

Data & Privacy

Customer and usage data will be handled securely and used solely for service improvement, analytics, and operational purposes. We do not share customer data with third parties without consent, except where required by applicable law.

Customer Support

Customers can raise support requests through the admin dashboard or contact our support team directly. Support response times may vary depending on the nature and priority of the issue.

Relocation & Reinstallation

If the kiosk is moved to a different location after installation, reinstallation and transportation charges, if any, shall be borne by the customer.

Termination

Services may be suspended or terminated in cases of non-payment, misuse, or breach of these terms and conditions. No refunds will be applicable once the system has been delivered, installed, and made operational.

Force Majeure

The company shall not be held responsible for delays or failure in performance resulting from circumstances beyond its reasonable control, including but not limited to natural disasters, government regulations, strikes, pandemics, or other force majeure events.



Authorized Signature _____